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ChimeNet Achieves Excellence Distinction from Cisco Systems Local IT Company Achieves Top Award for Customer Satisfaction

January 29, Wallingford—Cisco Systems announced this week that ChimeNet, a Connecticut-based data networking service provider, achieved Cisco Channel Customer Satisfaction Excellence—the highest distinction a partner can achieve within the Cisco Channel Partner Program.

ChimeNet, an affiliate of the Connecticut Hospital Association, is a Cisco Premier Certified Partner, which enables it to incorporate Cisco technologies as part of its innovative information technology solutions provided to hospitals, healthcare providers, municipalities, and professional firms throughout Connecticut. As a Cisco channel partner, ChimeNet is part of a global force of over 200,000 people in 35,000 independent value-added resellers, systems integrators and network consultancies, accounting for more than 90 percent of Cisco's commercial and enterprise revenue worldwide.

The Channel Customer Satisfaction Award is based upon customer feedback gathered by Cisco. As a part of this honor, ChimeNet will be given a "Gold Star" distinction in the Cisco Partner Locator tool, which enables customers, partners, and the Cisco sales teams to identify the top performing partners in terms of customer satisfaction per the Cisco worldwide assessment process.

"This prestigious designation recognizes ChimeNet as a company dedicated to providing exceptional customer service," commented Matt Hoey, ChimeNet Director of Operations. "Our ability to design innovative and cost effective solutions while offering superior reliability sets ChimeNet apart from other IT vendors in Connecticut."

About ChimeNet

ChimeNet, a business affiliate of the Connecticut Hospital Association, is a data networking service provider offering innovative information technology (IT) solutions and 24/7/365 support for businesses where data transfer and security cannot be compromised. ChimeNet, a Competitive Local Exchange Carrier (CLEC), delivers unsurpassed security, reliability, and cost-effectiveness for hospitals and other businesses to share content-sensitive information and secure Internet access.

About Cisco

Cisco is the worldwide leader in networking that transforms how people connect, communicate and collaborate. Information about Cisco can be found at http://www.cisco.com.