

For Immediate Release June 11, 2015

Contact: Michele Sharp
Director of Communications and Public Affairs
(203) 317-1098
Sharp@chime.org

## CHA to Recognize Hartford HealthCare's Karen Butterworth-Erban as a Healthcare Hero

WALLINGFORD – At its 97th Annual Meeting on Tuesday, June 30, 2015, the Connecticut Hospital Association (CHA) will recognize Karen Butterworth-Erban, RN, Regional Director of Emergency Services for the Hartford HealthCare East Region, which includes Windham Community Memorial Hospital and The William W. Backus Hospitals, as a 2015 Healthcare Hero. She was nominated for this award by Shawn Mawhiney.

Whether it is clearly communicating the plan of care to a patient, providing the estimated time it will take to get test results, or finding a chair for an exhausted family member, Ms. Butterworth-Erban and her staff take the time to do it.

Her focus is on bigger things too. For example, after noticing an increase in the number of drug-related visits to the Backus and Windham Emergency Departments, as well a rise in overdoses, she helped form an Emergency Services-Community Public Safety Collaborative, which includes community partners such as Hartford HealthCare Mental Health Services, EMS, local fire and police departments, the Department of Children and Families (DCF), the Southeastern Regional Action Council, and Connecticut State Police.

Ms. Butterworth-Erban also helped create a Hartford HealthCare East Region-Department of Children and Families Partnership to combat child abuse, which has opened new doors between DCF and Hartford HealthCare that have led to positive patient outcomes.

CHA's Healthcare Heroes award was developed in 2002 to celebrate the invaluable contributions of healthcare workers, both to their field and to the community at large. Now in its 14th year, the presentation of the Healthcare Heroes awards has become a highlight of CHA's Annual Meeting.



## **About CHA**

The Connecticut Hospital Association has been dedicated to serving Connecticut's hospitals since 1919. Through state and federal advocacy, CHA represents the interests of Connecticut's hospitals on key healthcare issues in the areas of quality and patient safety, access and coverage, workforce, community health, health equity, and hospital reimbursement.